

Frequently Asked Questions

1. Will you acknowledge receipt of my application?

An electronic acknowledgement will be issued. Individual acknowledgements will not be issued. A list of successful skaters will be posted on our website www.coventryfigureskatingclub.org.uk after the closing date. Unsuccessful applicants will be notified by email after the closing date.

2. Can I send my application by registered or signed for post?

Applications must be submitted on-line and entry fee paid by PAYPAL at the same time. Please visit our website www.coventryfigureskatingclub.org.uk to access the links. Postal applications will NOT be accepted.

3. When will the timetable be known? Why can't you tell me what date/day/time I will be competing?

When the timetable has been verified by the Referee it will be posted to our website after the closing date. When the total number of applicants is known the number of skaters in each event will determine what day each event competes making best use of ice time. Please visit our website www.coventryfigureskatingclub.org.uk

4. Why can't you tell me where I am on the waiting list?

Due to test passes the number of skaters in each event changes which results in places changing daily.

5. When should I inform you of a test pass?

The competition organiser must be notified **before** the closing date to ensure skaters are in the correct event as changes are not possible after the timetable has been completed. Any skater failing to notify the competition organiser before the closing date will not be allowed to skate at the lower level as they will be in breach of the criteria and they will not be entitled to a refund

6. I have passed a competitive test; please move me to the next level.

Applicants will be moved to another level on receipt of the NISA Test Statement verifying a competitive test pass and is valid from the date given.

7. I have passed a national test; please move me to the next level.

Applicants will be moved to the new level on receipt of the NISA Test slip confirming the date the Field Moves, Elements or Free were passed and is valid from the date given.

Email a copy of your test pass to competitions@coventryfigureskatingclub.org.uk

8. If I move to another level will I lose my place?

If a skater moves to another level due to a test pass they will retain the initial registration date. Applications are registered on receipt of a valid application **and** full payment.

9. Why can't you tell me if the event I have applied for is full?

The number of skaters in each event is decided after the closing date when we know how many applicants we have. The number is determined by ice time available each day and this is decided by the Referee after the closing date. The Referee's decision is final.

10. Am I on the reserve list

Unsuccessful applicants will be placed onto a reserve list after the closing date.

11. Can I book my Hotel and make travel arrangements?

Anyone booking hotel accommodation and making travel arrangements do so at their own risk. We do NOT recommend that you make travel arrangements or book hotels until you are notified that your application has been successful and the timetable has been published. CFSC will not provide or cover the expenses for travel, rooms or meals for competitors or coaches. Should anything happen out of our control (e.g. ice failure or power cuts etc) we will not be held responsible for expenses incurred.

12. If my application is unsuccessful when will I receive my refund?

If you are unsuccessful after the closing date and the timetable has been published we aim to complete all refunds as soon as possible. However, the period after the closing date is extremely busy and it may not always be possible to refund any fees until after the competition. Refunds will be made via PAYPAL to the originating account.

13. Will there be practice ice available?

Practice ice details will be posted to the website as soon as the timetable is known. Please visit www.coventryfigureskatingclub.org.uk after the closing date.

14. Will my family and friends be able to take photographs or record me at the event?

Spectators are NOT permitted to take any photographs or video record/skype/face-time any of the skaters during warm-up or during the competition. There will be a professional photographer at the event taking still photographs. A video recording of your performance will be available to purchase. Still photographs of podium shots only will be permitted. Failure to comply with this may result in you being asked to leave the competition and delete any video footage/pictures off your camera/phone or tablet.

15. Is there an entry fee for spectators?

The competitor, Coach and One guest only will enter free of charge. All other spectators will be charged £2 entry fee, payable at the Registration desk.

16. Who do I give my music to on the day?

Your music should be in CD format and should be handed to the Registration desk when you arrive and register on the day. Please label all discs clearly with your Name, Event Number/Level and Coach Name. A spare copy of your music is advisable.

17. What time should I arrive?

You will need to arrive in good time. All competitors MUST be ready to skate at least half an hour (30 minutes) before the time given on the timetable. The timetable on the website is provisional and may be subject to change. Please make yourself known to the Gate Steward in good time for your warm up group.

18. Will I be able to buy a Programme?

A Souvenir programme will be on sale at the Registration desk at a cost of £3.

19. How far is the rink from the City centre?

Coventry City centre is a five-minute walk from the Planet Ice Rink and has a selection of restaurants and amenities.

20. What hotels are close to the rink?

Days Hotel – Holyhead Road, Coventry – Tel: 02476 258 585
Premier Inn – Belgrade Plaza – Tel: 0871 527 8272
Premier Inn – Coventry City Centre – Earlsdon Park – Tel: 0871 527 9318
Ibis Hotel – Mile Lane – Tel: 02476 250500
Ramada Coventry – The Butts – Tel: 02476 238110

21. What parking facilities are available?

Directly opposite the rink is Moat Street – Long Stay carpark which is a Pay & Display car park and hourly rate charges apply. The car park gets busy very quickly.

Up to 1 hour £2.00
Up to 2 hours £3.00
Up to 3 hours £4.00
Up to 4 hours £5.00
Up to 5 hours £6.00
Up to 6 hours £7.00
Over 6 hours £8.00
Evening charge 6pm to 8am is £1.00

At the rear of the rink is a 24-hour multi-storey APCOA car park and hourly rate charges apply.

Up to 1 hour £0.70
Up to 2 hours £1.50
Up to 3 hours £2.20
Up to 4 hours £3.20
Up to 5 hours £5.00
Up to 12 hours £7.00
Up to 24 hours £10.00

Coventry main railway station is a ten-minute walk to the rink.